L.N. 17 of 1990

HOTELS AND CATERING ESTABLISHMENTS ACT (CAP. 197)

Hotels and Catering Establishments (Amendment) Regulations, 1990

IN exercise of the powers conferred by section 16 of the Hotels and Catering Establishments Act, the Minister for Development of Tertiary Sector has made the following regulations:—

Citation and commencement.

1. (1) These regulations may be cited as the Hotels and Catering Establishments (Amendment) Regulations, 1990 and shall be read and construed as one with the Hotels and Catering Establishments Regulations, 1972, hereinafter referred to as "the principal regulations".

L.N. 67 of 1972.

(2) These regulations shall be deemed to have come into force on the 1st January, 1990.

Amends Second Schedule to the principal regulations.

2. For the Second Part of the Second Schedule to the principal regulations there shall be substituted the following:—

"SECOND PART

HOLIDAY COMPLEX, TOURIST VILLAGE, APARTHOTEL OR SIMILAR EXTRA-HOTEL ACCOMMODATION AND FACILITIES

Section "A" — General Provisions

(i) There shall be four categories of holiday complexes or tourist villages, aparthotel or similar extra-hotel accommodation and facilities which are stipulated in Sections "B" and "C" of this Part of this Schedule.

(ii) The premises which shall be classified in any one of these categories shall not be described as hotels according to the First Part of this Schedule.

(iii) The term "Holiday Complex" or "Tourist Village" or "Aparthotel" shall be assigned by the Board to describe the premises falling under the categories which are stipulated in Sections "B" and "C" of this Part of this Schedule, as the case may be.

Section "B" — Classification of Holiday Complex, Tourist Village or Similar Accommodation

(1) *General Description*

The general description of the premises falling under this category shall be that of a holiday complex, a tourist village or

similar accommodation, which shall be composed of a number of buildings, grouped together, and which are situated within a single and defined parcel of land, or within a number of defined parcels of land, and which are operated as a whole by one common management.

(2) *Classification*

The Board shall classify a holiday complex, a tourist village or similar accommodation in one of the following grades:– FIRST Class; SECOND Class; THIRD Class or FOURTH Class.

(3) *Minimum Requirements*

The minimum requirements for accommodation, facilities and services within the premises for any of the categories of holiday complex, tourist village or similar accommodation, shall be the following:—

(a) The buildings shall comply with the technical and architectural specifications laid down by law;

(b) The buildings shall comply with the sanitary and hygenic conditions prescribed by law;

(c) There shall be a sufficient number of separate units for accommodation, being not less than twelve (12), each comprising facilities for sleeping, lounge/dining and cooking. Each unit shall also contain one bathroom or shower, toilet and wash-hand basin with hot and cold water;

(d) Apart from the apartments for accommodation, the premises shall also have the following common amenities:—

(i) A restaurant to meet the needs of the guests staying in the Holiday Complex, Tourist Village or Similar Accommodation;

(ii) A kitchen which shall have efficient equipment to meet the needs of the restaurant;

(iii) A well-equipped bar;

(iv) Facilities for recreation;

(v) Sufficient public toilets shall be provided with the restaurant. A toilet and a wash-hand basin shall be provided for kitchen staff;

(vi) A well-equipped reception area appropriate to the class and size of the Complex, Village or Similar Accommodation, and related facilities shall be provided to meet the needs of the residents and guests during all the hours of the day and night;

(vii) The premises shall be attended by a responsible person during all the hours of the day and night;

(e) A cleaning service shall be provided for all common areas and passages. Each unit shall be cleaned and serviced before customers take possession as well as at regular intervals;

(f) The furniture, furnishings, fittings, equipment and decor shall be of a standard expected in a class of the category in which the Complex, Village or Similar Accommodation is classified;

(g) The crockery, cutlery and other household equipment shall be supplied in sufficient number to correspond with the capacity of each apartment and shall be of a standard expected from a class of the category in which the Complex, Village or Similar Accommodation is classified;

(h) All rooms shall be supplied with electricity, light fittings and power points. Good lighting shall be provided in all rooms, common areas and points of access to apartments;

(i) The Complex, Village or Similar Accommodation shall have a sufficient number of staff for the upkeep and cleaning of the apartments and common areas as well as to provide the services to meet the needs of the guests;

(j) Laundry and dry-cleaning service shall be provided;

(k) An emergency medical service shall be available on call to guests and staff at all hours of the day and night;

(l) There shall be installed in the premises an adequate emergency alarm system, full fire-precaution measures and an independent number of emergency exits commensurate with the number of units in the premises. All these facilities shall be tested regularly to ensure their efficiency. Proper alarm, fire and emergency instructions shall be clearly fixed in all units and public areas in at least four foreign languages;

(m) Facilities for the daily collection of refuse from each unit shall be available.

I
FIRST CLASS

A. *Apartments*

(i) Telephone facilities with internal/external communications, as well as radio or similar equipment shall be provided. A television set is recommended;

(ii) Every bathroom, which shall be well tiled, shall be equipped with bath and shower facilities, toilet, shaver point, wash-hand basin and a mirror with adequate lighting;

(iii) Every unit shall be furnished, equipped and decorated as expected of a standard of a First Class category.

B. *Service*

(i) The service and amenities in the Holiday Complex, Tourist Village or Similar Accommodation shall be of the highest standard at all times;

(ii) Front Office serive shall be available twenty-four hours a day during all days;

(iii) Lifts, of sufficient capacity to meet the needs of the guests, shall be available if the apartments are more than two storeys high;

(iv) Safe deposit facilities for guests shall be provided.

C. *Amenities*

(i) The Complex, Village or Similar Accommodation shall also have one separate lounge for special events, swimming pool or private beach, and sports and leisure facilities;

(ii) Adequate parking or garage facilities commensurate with the needs of the Complex, Village or Similar Accommodation shall be available.

D. *General Requirements*

(i) Sufficient emergency electric power shall be provided to meet the needs of all the areas in the buildings at all times;

(ii) A sufficient reserve water storage facility shall be available for the supply of hot and cold water in all areas at all times;

(iii) The linen, crockery, hollow-ware and cutlery shall be of the best standards;

(iv) The common areas shall be fully air-conditioned and heated when appropriate. Heating and cooling shall be provided in all apartments. Air-Conditioning in the apartments is strongly recommended;

(v) All the staff shall be qualified and well trained; with the exception of managerial and secretarial staff, all the staff in the service of the guests, shall wear uniforms properly designed for the purpose; at least one member of the staff on duty at the reception and in the restaurant shall be able to converse in English and two other foreign languages; all the staff who have direct contact with the guests shall be able to converse in English;

(vi) An adequate number of telephone booths shall be available and facilities for the exchange of currency shall also be provided;

(vii) The Complex, Village or Similar Accommodation shall have a mini-market, shops and salons if similar facilities are not available within a reasonable distance.

II

SECOND CLASS

A. *Apartments*

(i) Telephone facilities with internal/external communication shall be provided;

(ii) Every bathroom, which shall be well tiled, shall be equipped with bath or shower facilities, toilet, shaver point, wash-hand basin and mirror with adequate lighting.

B. *Service*

(i) The service and amenities in the Holiday Complex, Tourist Village or Similar Accommodation shall be of a high standard at all times;

(ii) Front Office service shall be provided during all the hours of the day and a minimum of necessary service shall be available during all the hours of the night;

(iii) Lifts, of sufficient capacity to meet the needs of the guests, shall be available if the apartments are more than two storeys high;

(iv) Safe deposit facilities for guests shall be provided.

C. *Amenities*

(i) The Complex, Village or Similar Accommodation, shall also have one separate lounge for special events or meeting room, swimming-pool or private beach, and leisure facilities;

(ii) Adequate parking or garage facilities, commensurate with the needs of the Complex, Village or Similar Accommodation shall be available.

D. *General Requirements*

(i) Sufficient emergency lighting facilities shall be provided to meet the needs of all the areas in the buildings at all times;

(ii) A sufficient reserve water storage facility shall be available for the supply of hot and cold water in all areas at all times;

(iii) The linen, crockery, hollow-ware and cutlery shall be of good standard;

(iv) The apartments and the common areas shall be cooled and heated when appropriate;

(v) All the staff shall be qualified and well trained; with the exception of managerial and secretarial staff, all the staff in the service of the guests, shall wear uniforms properly designed for the purpose; at least one member of the staff on duty in the reception and in the restaurtant shall be able to converse in English and two other foreign languages; all the staff who have direct contact with the guests shall be able to converse in English;

(vi) A telephone booth shall be available and facilities for the exchange of currency shall also be provided;

(vii) The Complex, Village or Similar Accommodation shall have a mini-market if such facility is not available within a reasonable distance.

III

THIRD CLASS

A. *Apartments*

(i) Internal communication facilities shall be provided;

(ii) Every bathroom, which shall be well tiled, shall be equipped with bath or shower facilities, toilet, shaver point, wash-hand basin and mirror with adequate lighting.

B. *Service*

(i) The service and amenities in the Holiday Complex, Tourist Village or Similar Accommodation shall be of a good standard at all times;

(ii) A minimum of Front Office service shall be available during the day and at least the service of a night porter shall be available during the night.

(iii) Lifts, of sufficient capacity to meet the needs of the guests, shall be available if the apartments are more than three storeys high.

C. *Amenities*

The Complex, Village or Similar Accommodation shall also have at least one lounge or sitting-room as well as recreation facilities.

D. *General Requirements*

(i) Sufficient emergency lighting facilities shall be provided to meet the needs of all the areas in the buildings at all times;

(ii) A sufficient reserve water storage facility shall be available for the supply of hot and cold water in all areas at all times;

(iii) The linen, crockery, hollow-ware and cutlery shall be of good standard;

(iv) The apartments and the common areas shall be cooled and heated when appropriate;

(v) The staff shall be well trained; the staff who have direct contact with the guests shall be able to converse in English, the ability to speak any other foreign language shall be desirable for the managerial and supervisory staff;

(vi) Common telephone facilities shall be provided;

(vii) The Complex, Village or Similar Accommodation shall have a mini-market if such facility is not available within a reasonable distance.

IV

FOURTH CLASS

A. *Apartments*

(i) Internal communication facilities shall be provided;

(ii) The bathroom shall be equipped with bath or shower facilities, toilet, wash-hand basin and a mirror.

B. *Service*

(i) The service and amenities in the Holiday Complex, Tourist Village or Similar Accommodation shall be of good standard at all times;

(ii) A minimum of front office service shall be available during the day and at least the service of a night porter shall be available during the night;

(iii) Lifts, of sufficient capacity to meet the needs of the guests, shall be available if the apartments are more than three storeys high;

D. *General Requirements*

(i) Sufficient emergency lighting facilities shall be provided to meet the needs of all the areas in the buildings at all times;

(ii) A sufficient reserve water storage facility shall be available for the supply of hot and cold water in all areas at all times;

(iii) The linen, crockery, hollow-ware and cutlery shall be of good standard;

(iv) The apartments and the common areas shall be cooled and heated when appropriate;

(v) The staff shall be well trained; the staff who have direct contact with the guests shall be able to converse in English; the ability to speak any other foreign language shall be desirable for the managerial and supervisory staff;

(vi) Common telephone facilities shall be provided;

(vii) The Complex, Village or Similar Accommodation shall have a mini-market if such facility is not available within a reasonable distance.

Section "C" — Aparthotels or Similar Accommodation

(1) *General Description*

(a) The general description of the premises falling under this category shall be that of an aparthotel or similar accommodation which is composed of a number of self-contained units of accommodation situated within a single and defined parcel of land operated as a whole by one common management and for which hotel facilities are also available.

(b) Apart from self-contained units the premises may also have suites or rooms for accommodation.

(2) *Classification*

The Board shall classify an aparthotel or similar accommodation in any one of the following grades:–

FIRST Class; SECOND Class; THIRD Class or FOURTH Class.

(3) *Minimum Requirements*

The minimum requirements for accommodation, facilities and services for any of the categories of aparthotel or similar accommodation, shall be according to all the provisions of paragraph (3) of Section "B" of this Part of this Schedule with the exception of item (iv) of subparagraph (d) thereof, relating to facilities for recreation.".

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